Overview

Concepts covered:

- □ (Pseudo-)Relevance feedback
- Query/document expansion/reduction
- Query performance prediction

Relevance Feedback Overview

Idea: Modify the query given additional documents such that the query is more like (potentially) relevant documents.

Two possible directions:

- For retrieval models that use vectors to represent queries, can use Rocchio's update formula.
- For all other retrieval models that represent queries as text, perform some kind of query expansion conditioned on documents.

What could we do if we don't have explicit relevance assessments?

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Pseudo-relevance Feedback

- □ Explicit relevance judgements are hard to collect.
- \Box Instead: assume top-k documents initially retrieved contain relevance signals.

Rocchio's Update Formula

Given a result set R for a query q, and subsets $R^+ \subseteq R$ and $R^- \subseteq R$ of relevant and non-relevant documents, where $R^+ \cap R^- = \emptyset$, the query representation q can be refined with the document representations \mathbf{R} using Rocchio's update formula:

$$\mathbf{q}' = -\alpha \cdot \mathbf{q} + -\beta \cdot \frac{1}{|\mathbf{R}^+|} \sum_{\mathbf{d}^+ \in \mathbf{R}^+} \mathbf{d}^+ - -\gamma \cdot \frac{1}{|\mathbf{R}^-|} \sum_{\mathbf{d}^- \in \mathbf{R}^-} \mathbf{d}^-,$$

where α , β , and γ adjust the impact of original query and (non-)relevant documents.



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Observations:

- \Box Terms not in query q may get added; often a limit is imposed (say, 50).
- □ Terms may accrue negative weight; such weights are set to 0.
- □ Moves the query vector closer to the centroid of relevant documents.
- □ Works well if relevant documents cluster; less suited for multi-faceted topics.

Relevance feedback can be obtained directly from the user, indirectly through user interaction, or automatically assuming the top-retrieved documents as relevant.

Relevance Feedback for Bi-Encoders [Li et al. 2022]

Average of the query and document vectors:

$$\mathbf{q}' = \frac{1}{1 + |\mathbf{R}^+|} \quad \mathbf{q} + \sum_{\mathbf{d}^+ \in \mathbf{R}^+} \mathbf{d}^+$$

Adapt the original Rocchio method to bi-encoders:

$$\mathbf{q}' = \alpha \cdot \mathbf{q} + \beta \cdot \frac{1}{|\mathbf{R}^+|} \sum_{\mathbf{d}^+ \in \mathbf{R}^+} \mathbf{d}^+$$

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Observations:

- □ Rocchio method generally leads to more effective rankings.
- □ Both approaches do not model negative feedback.
- □ Big gains in effectiveness with negligible query latency trade-off.
 - Computing \mathbf{q}^\prime is cheap, and do not need to use encoder for second round.

Language Models

Relevance Function ρ : Summary

$$\rho(\mathbf{d}, \mathbf{q}) = P(\mathbf{d} \mid \mathbf{q}) \propto P(\mathbf{d}) \cdot \prod_{i=1}^{|q|} \frac{\mathsf{tf}(t_i, d) + \alpha \cdot \frac{\sum_{d \in D} \mathsf{tf}(t_i, d)}{\sum_{d \in D} |d|}}{|d| + \alpha}$$

Assumptions:

- 1. The user has a mental model of the desired document and generates the query from that model.
- 2. The equation represents a probability estimate that the document the user had in mind was in fact this one.
- 3. Independence of word occurrence in documents.
- 4. Terms not in query q are equally likely to occur in relevant and irrelevant documents.
- 5. The prior P(d) may be chosen uniform for all documents, or to boost more important documents.

Language Model Relevance Feedback

Given a query q, let R^* denote the subset of relevant documents from document collection D. Every $d \in R^*$ and q are samples drawn from their relevance model \mathbf{R}^* .

$$P(\mathbf{d} \mid \mathbf{q}) \stackrel{\text{rank}}{=} - \mathcal{K}\mathcal{L}(\mathbf{R}^* \mid \mid \mathbf{d})$$
(1)

(1) Rank-preserving approximation by measuring the negative statistical difference between the language model d and that of the set \mathbf{R}^* of relevant documents to query q using the Kullback–Leibler (KL) divergence measure.

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$$= \sum_{t \in T} P(t \mid \mathbf{R}^*) \log P(t \mid \mathbf{d}) - \sum_{t \in T} P(t \mid \mathbf{R}^*) \log P(t \mid \mathbf{R}^*)$$
(2)

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- (2) Rearrangement.

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$$\stackrel{\text{rank}}{=} \sum_{t \in T} P(t \mid \mathbf{R}^*) \log P(t \mid \mathbf{d})$$
(3)

- (1) Rank-preserving approximation by measuring the negative statistical difference between the language model d and that of the set \mathbf{R}^* of relevant documents to query q using the Kullback–Leibler (KL) divergence measure.
- (2) Rearrangement.
- (3) Rank-preserving omission of the second sum; it does not depend on d.

Remarks:

- The Kullback-Leibler divergence KL(P || Q) (also called relative entropy) is a measure of how probability distribution Q diverges from an expected probability distribution P. It is a distribution-wise asymmetric measure. A Kullback-Leibler divergence of 0 indicates that we can expect similar, if not the same, behavior of two different distributions, while a Kullback-Leibler divergence of 1 indicates that the two distributions behave in such a different manner that the expectation given the first distribution approaches zero.
 In applications, P typically represents the "true" distribution of data, observations, or a precisely calculated theoretical distribution, while Q typically represents a theory, model, description, or approximation of P.
- □ Idea: Estimate $P(d | \mathbf{R}^*)$ directly, i.e., the probability that the relevance model generates document *d*. This is called the document likelihood model, but it does not work in practice: the estimates for *d* heavily depend on its length |d| and are therefore hardly comparable for documents of different lengths.
- \Box Idea: Simply estimating $P(t \mid \mathbf{R}^*)$ with the maximum likelihood estimate of t occurring in q:

$$P(t \mid \mathbf{R}^*) = \frac{\mathbf{t}\mathbf{f}(t,q)}{|q|}$$

yields

$$P(\mathbf{d} \mid \mathbf{q}) \stackrel{\text{rank}}{=} \sum_{t \in T} \frac{t \mathbf{f}(t, q)}{|q|} \log P(t \mid \mathbf{d}) = \frac{1}{|q|} \sum_{t \in T} \log P(t \mid \mathbf{d})^{t \mathbf{f}(t, q)}$$

which is equivalent to the query likelihood model.

Language Model Relevance Feedback

Since R^* is unknown at query time, we cannot approximate its language model directly. But we can exploit that, by definition, q has been sampled from R^* .

$$P(t \mid \mathbf{R}^*) \approx P(t \mid \mathbf{q}) = P(t \mid t_1, \ldots, t_{|q|}) \text{ for } t_i \in \mathbf{q}$$
 (4)

(4) Approximation as probability of observing term t given query q: sampling the sequence $\mathbf{q} = (t_1, \ldots, t_{|q|})$ from \mathbf{R}^* , what is the probability of sampling t next?

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$$= \frac{P(t, t_1, \dots, t_{|q|})}{P(t_1, \dots, t_{|q|})}$$
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(5) Definition of conditional probability.

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- (4) Approximation as probability of observing term t given query q: sampling the sequence $\mathbf{q} = (t_1, \ldots, t_{|q|})$ from \mathbf{R}^* , what is the probability of sampling t next?
- (5) Definition of conditional probability.
- (6) Ensures additivity of the model.

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Language Model Relevance Feedback

Let $R^+ \subseteq R^*$ be a set of documents relevant to query q, which have been obtained via relevance feedback.

$$P(t, t_1, \ldots, t_{|q|}) \approx \sum_{d \in \mathbb{R}^+} P(\mathbf{d}) \cdot P(t, t_1, \ldots, t_{|q|} | \mathbf{d})$$
(7)

(7) Approximation based on the law of total probability, using the language models of the individual relevant documents.

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(8)

- (7) Approximation based on the law of total probability, using the language models of the individual relevant documents.
- (8) Assumption that the query's terms $t_1, \ldots, t_{|q|}$ are independent of one another, as well as from *t*.

Language Model Relevance Feedback

$$\rho(\mathbf{d}, \mathbf{q}) = P(\mathbf{d} \mid \mathbf{q}) \propto \sum_{t \in T} \frac{\sum_{d' \in R^+} P(\mathbf{d}') \cdot P(t \mid \mathbf{d}') \cdot \prod_{i=1}^{|q|} P(t_i \mid \mathbf{d}')}{\sum_{t \in T} \sum_{d' \in R^+} P(\mathbf{d}') \cdot P(t \mid \mathbf{d}') \cdot \prod_{i=1}^{|q|} P(t_i \mid \mathbf{d}')} \cdot \log P(t \mid \mathbf{d})$$

Retrieval:

- 1. Given query q, rank the documents in D by their query likelihood score.
- 2. Use the top-ranked 10–50 documents as pseudo-relevance feedback R^+ .
- 3. Compute the relevance model probabilities.
- 4. Rank documents by their KL divergence score as computed above.

Relevance Feedback for Cross-Encoders [Li et al. 2023]

Concatenate and truncate. Generate new query by concatenating text from original query with text of the of the top-k feedback documents, separating each with a space. Resulting query is truncated to fit into input length.

$$\mathbf{q}' = [\mathbf{q} + \mathbf{l} + \mathbf{d}_1, \dots, + \mathbf{l} + \mathbf{d}_k]_{256}$$

Concatenate and aggregate. Generate k new queries by concatenating original query with each of the top-k passages. Re-rank all documents with new query, and aggregate scores of all the re-scored documents.

$$\mathbf{q}_1' = \mathbf{q} + _ + \mathbf{d}_1$$
 $...$ $\mathbf{q}_k' = \mathbf{q} + _ + \mathbf{d}_k$

Sliding window. Generate j new queries by concatenating the top-k feedback documents and slide a window to partition the text and combine with original query like in concatenate and aggregate.

Last two require aggregation. Possible aggregation mechanisms include: Average, Max, Fusion.

Relevance Feedback for Cross-Encoders [Li et al. 2023]

Observations:

- □ Cross-encoders are already expensive, can only do re-ranking.
- □ Shallow pools of pseudo-relevance feedback are better than deeper.
 - More documents lead to query drift.
- □ Concatenate and aggregate is generally the best method.
- □ When aggregation is needed, Average is generally the best, Max is worst.
- □ Relative gains compared to bi-encoders relevance feedback much lower.
- Combining relevance feedback for bi-encoder and cross-encoder in a pipeline improves effectiveness further.

Query/Document Expansion/Reduction

Idea: Use a neural model to add or remove terms to queries or documents to make lexical matching more effective.

Document Expansion

- □ doc2query [Nogueira et al. 2019]
- **Document Reduction**
 - DeepCT [Dai and Callan 2020]
- Query+Document Expansion+Reduction
 - □ SPLADE [Formal et al. 2021]

Document Expansion with doc2query [Nogueira et al. 2019]



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doc2query attempts to address the "vocabulary mismatch" problem of lexical retrieval models by using a neural model to expand the terms of a document.

- □ For each document, predict queries where the document would be relevant.
- □ Encoder-Decoder transformer model (T5) fine-tuned to do prediction.
 - Modelled as a sequence-to-sequence task, e.g., translation.
 - Translate document \rightarrow query.

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 - Translate document \rightarrow query.
- Observations:
 - □ Expanded documents significantly improve BM25 ranking.
 - No drops in query latency.
 - □ When used in retrieval pipeline, also improves late-stage effectiveness.
 - Downside: very expensive indexing process.
 - Encoder-decoder models are the most computationally intensive.
 - MSMARCOv1 (102k passages): from 10 minutes to 760 hours.

Document Expansion with doc2query [Nogueira et al. 2019]

Related methods:

- □ TILDEv2 [Zhuang and Zuccon 2021]
 - Uses term likelihoods for each document representation to decide as expansion terms.
 - Since expansion term prediction requires only a single forward pass through the model, indexing is much faster than doc2query, which requires a forward pass for each query token.

Document Reduction with DeepCT [Dai and Callan 2020]



Document Reduction with DeepCT [Dai and Callan 2020]

DeepCT aims to compute "deep contextualised term weights" for each term in a document. Intuition: use learnt term weights instead of relying on term frequency and score with BM25.

- Compute an importance score for each term as the linear combination of a term's contextualised embedding.
- Model is trained end-to-end using a regression task to predict a score per contextualised embedding. Minimise mean square error between predicted and ground truth weights.

$$\mathcal{L} = \sum_{d \in D} \sum_{d_i \in d} (y_{d_i} - \hat{y}_{d_i})^2$$

□ How to obtain ground truth term weights? \rightarrow query term recall:

$$y_{d_i} = \frac{Q_{d_i}}{Q_d}$$

 Q_d : set of queries where *d* is relevant. Q_{d_i} Subset of Q_d that contain d_i . Therefore, y_{d_i} estimated as percentage of *d*'s queries that mention token d_i .

Document Reduction with DeepCT [Dai and Callan 2020]

Observations:

- □ Like doc2query, DeepCT is query independent.
 - Queries are only used to generate training labels.
 - Term weight estimations can be done offline.
 - Query latency not impacted.
- □ Predicted term weights need to be scaled to be used in BM25:

 $tf_{\mathsf{DeepCT}} = \mathsf{round}(\hat{y}_{d_i} \cdot N)$

If N = 100, and $\hat{y}_{d_i} < 0.005$, this term will be ignored as it has a weight of 0.

- Scaling scores to be useable in scoring functions like BM25 has the effect of document reduction, or pruning.
- The combined effect of re-weighting document terms and ignoring terms that do not contribute to relevance makes DeepCT more effective than doc2query.

Document+Query Expansion+Reduction with SPLADE [Formal et al. 2021]



Document+Query Expansion+Reduction with SPLADE [Formal et al. 2021]

SPLADE attempts to learn sparse representations of documents and queries in a straight-forward way that exploits the masked language modelling task of BERT.

- For every token in the document, the masked language model layer provides a probability distribution over all terms in the vocabulary.
- To obtain a single sparse representation, the individual term probability distributions are aggregated into a single importance estimation distribution.

$$\mathbf{w}' = \sum_{\mathbf{w}_{d_i} \in \mathbf{w}_d} \log(1 + \mathsf{ReLU}(\mathbf{w}_{d_i}))$$

- ReLU enforces sparsity, any value below 0 is set to 0.
- Regularisation in loss function further enforces sparsity (non-zero entries are penalised).
- Final sparse representation may contain new semantically related terms, and may remove unimportant terms.

Document+Query Expansion+Reduction with SPLADE [Formal et al. 2021]

Observations:

- SPLADE is parametrised to control level of sparsity in queries and documents.
- Since SPLADE is sparse, and it learns which terms are important, index size can be greatly compressed.
- Compared to doc2query and DeepCT, SPLADE is both more effective, while maintaining query latency speeds.

Document+Query Expansion+Reduction with SPLADE [Formal et al. 2021]

Related Models:

- □ SparTerm [Bai et al. 2020]
 - Precursor to SPLADE.
- □ SNRM [Zamani et al. 2018]
 - One of the first methods to do learned sparse representations.

Query Performance Prediction

Idea: Measure the retrieval effectiveness of a query without ground truth labels.

Two classes of Query Performance Predictors (QPPs):

- □ Pre-retrieval: use signals only from the query itself.
- □ Post-retrieval: use signals from the query and the ranking of documents.

For both classes of QPPs, predictors can either be:

- □ Unsupervised: use signals to make prediction directly.
- □ Supervised: learn a predictor from signals to make a prediction.

Applications: [Carmel and Kurland 2012]

- □ Feedback to users on whether they should reformulate their query.
- □ Feedback to search engine on whether to reformulate query automatically.
- □ Feedback for engineers to identify potential difficult queries.
- □ For IR applications, e.g., weighted rank fusion from multiple systems.

Pre-retrieval QPPs

An incomplete list of pre-retrieval QPPs:

- Query Length [Mothe and Tanguy 2005]
- Term Length [He and Ounis 2006]
- □ Inverse Document Frequency [Cronen-Townsend et al. 2002]
- □ Inverse Collection Term Frequency [Kwok 1996]
- Query Scope [Plachouras 2003]
- □ Simplified Clarity Score [He and Ounis 2006]
- □ Collection Query Similarity [Zhao et al 2008]

In general, pre-retrieval QPPs attempt to use statistics about the terms in the query without actually issuing the query to a retrieval system.

Although it is uncommon for any one given pre-retrieval QPP to correlate with retrieval effectiveness, the combination of them may provide a better signal.

Post-retrieval QPPs

An incomplete list of post-retrieval QPPs:

- □ Clarity Score [Cronen-Townsend et al. 2002]
- Weighted Information Gain [Zhou and Croft 2007]
- Weighted Expansion Gain [Khwileh et al. 2007]
- Normalised Query Commitment [Shtok et al. 2009]

In general, post-retrieval QPPs attempt to use statistics about the documents retrieved by the query to predict retrieval effectiveness.

Although it is more common for post-retrieval QPPs to correlate with retrieval effectiveness, the combination of them and in combination with pre-retrieval QPPs may provide a better signal.

Post-retrieval QPPs

Example: Clarity Score

clarity score =
$$\sum_{t \in V} P(t|\mathbf{q}) \log \frac{P(t|\mathbf{q})}{P(t|C)},$$

Computed as the relative entropy, or Kullback-Leibler divergence between the query and the collection language models, where

$$P(t|\mathbf{q}) = \sum_{\mathbf{d}\in R} P(t|\mathbf{d}) P(\mathbf{d}|\mathbf{q}).$$

How to estimate the probabilities is left as an exercise to the reader.

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Queries Neural QPPs

Supervised:

BERT-QPP [Arabzadeh et al. 2021]

Unsupervised:

Dense-QPP [Arabzadeh et al. 2023]

QPP using BERT-QPP [Arabzadeh et al. 2021]

Fine-tune cross-encoder to optimise an evaluation measure with cross-entropy loss:

$$\begin{split} \mathcal{L} = & M(q,d) \cdot QPP(q,d) & + \\ & (1 - M(q,d)) \cdot 1 - QPP(q,d), \end{split}$$

Where M is the evaluation measure to optimise, and QPP is the model's prediction.

Alternatively, fine-tune bi-encoder using euclidean, or L2 loss:

$$\mathcal{L} = ||M(q, d) - QPP(q, d)||_2,$$

Where, QPP = sim(q, d).

Both instantiations attempt to fine-tune an encoder model to predict a score given a query and a document.

Queries QPP using BERT-QPP [Arabzadeh et al. 2021]

Observations:

- Can adapt the regression task of optimising an evaluation measure to a cross-encoder or bi-encoder.
- Cross-encoder is better at predicting the retrieval effectiveness of a query than bi-encoder model.
- Compared to other transformer-based QPP measures, BERT-QPP is much faster to compute. See:
 - NQA-QPP [Hashemi et al. 2019]
 - NeuralQPP [Zamani et al. 2019]
- □ Also: non-transformer-based supervised QPP method [Datta et al. 2022]

QPP using Dense-QPP [Arabzadeh et al. 2022]

Create a perturbed query by applying additive Gaussian white noise:

 $\mathbf{q}' = \mathbf{q} + \mathcal{G}(\mathbf{q}, \mu, \sigma^2)$

- \Box Characteristics of noise controlled by μ (mean) and σ^2 (variance).
- □ Noise should not lean query representation in any particular direction.
 - Therefore, $\mu = 0$
- \Box In theory, σ^2 can be calculated with signal-to-noise ratio.
 - In practice, a small value, e.g., 0.01 suffices.

Based on the idea of query "robustness": the effectiveness of a query should change little if perturbations are applied to it.

- □ Inject noise into dense representation of queries from a bi-encoder.
- □ A less robust query would experience a noticeable change in retrieval.
- Final QPP metric is calculated as the rank similarity between documents ranked by the original query and the perturbed one.

QPP using Dense-QPP [Arabzadeh et al. 2022]

Observations:

- Correlation between Dense-QPP and retrieval effectiveness is much higher than all other QPP methods.
- Method is parameterless, amount of noise added to a query is the same for all queries.
- Method is still reasonably efficient to compute, since it uses a bi-encoder model to score documents and the query only needs to be encoded once.

Questions

- What do you think has a bigger impact on effectiveness, positive or negative relevance feedback? Do you think this answer changes for classic (e.g., BM25) versus neural (e.g., monoBERT) retrieval models?
- 2. SPLADE works to expand and reduce queries and documents with sparse representations. How do you think this approach works with short versus long documents?
- 3. Query performance predictors are measuring something about how good a query is at retrieving documents. How are they different from the evaluation measures we've discussed in this course?